

# Single Source for Service Solutions



**ESCO Communications** has been serving its customers since 1963. As a full service solutions provider we offer a broad range of life safety services and programs designed to meet the specific needs of each facility we service. Our highly trained staff can service various systems regardless of the size, complexity or system manufacturer!

## Preventative Maintenance Programs

ESCO can customize a preventive maintenance program that provides you with a single source for all of your life safety systems. A service representative will meet with you, tour your facility and develop a service agreement to ensure your systems continue to operate at peak performance when it is most needed. Your agreement may include inspections, testing, maintenance, emergency services, repair, parts replacement or other services we provide.

## Security System Service

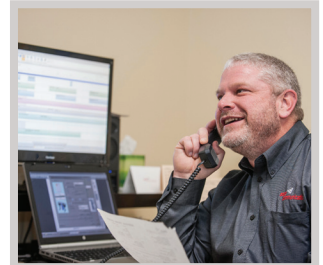
In today's world, safety and security is more important than ever. Your access control, burglary systems, hold-up devices and camera systems must function properly at all times. ESCO Communications can provide comprehensive testing, service, and cleaning of all your security systems to help ensure your systems will perform at an optimum level when they are needed most.

## Sound and Communication System Service

ESCO offers a broad range of service programs to ensure you maximize your visual and audio experience. Our technical staff is ready to respond to your service needs for the wide range of communications products that service healthcare, education, commercial, entertainment and worship facilities.

## Service 24-Hours a Day

ESCO service representatives are on call and available 24/7 for prompt dispatch to your facility. We will develop a plan to deliver the needed level of response so you'll know your people and property are protected around the clock.



## Fire Alarm System Service

We make a special effort to thoroughly test and inspect all of your systems components for proper operation. The most current techniques and equipment are utilized on every inspection to meet the rigorous requirements of today's complex fire alarm systems. We can significantly reduce unwanted false alarms by keeping your smoke detectors clean and ready to respond to the required sensitivity level. Upon completion we will provide you with detailed documentation as outlined by the National Fire Protection Association and your local authority.

## Monitoring Service

In order to provide you with a greater level of protection our Central Station Monitoring service is supported by a UL and Factory Mutual Certified facility. Professional operators from our industry leading partner, Emergency 24, are trained to identify incoming alarms and notify the appropriate authorities and responsible individuals needed for response. ESCO and our partners are on the job when you can't be.